

Quality	harrier®
POL.001 V 2	5.2.1 Quality Policy Statement Review:13/07/2027

Harrier LLC is committed to delivering high-quality photographic products and services that consistently meet customer requirements, enhance customer satisfaction, and support the long-term success of our business.

As part of our commitment to continuous improvement, we have adopted the ISO 9001 Quality Management System. We will:

- Ensure that customer requirements are clearly understood, communicated, and consistently met across all operations
- Maintain effective processes, supported by robust procedures and competent personnel, to deliver products right first time
- Setting strategic, tracked quality objectives based on results of monitoring, to facilitate continuous improvement in the system and its processes
- Identify and manage risks and opportunities that may impact product quality or customer satisfaction
- Work collaboratively with suppliers and partners to ensure the quality of externally provided products and services
- Ensure all employees understand their role in delivering quality and are supported through training, communication, and clear responsibilities
- Integrate quality management into our existing environmental and operational processes to form a cohesive and efficient management system
- Comply with all applicable statutory, regulatory, and customer-specific requirements

The Senior Management Team is committed to providing the resources, leadership, and direction necessary to implement, maintain, and continually improve the effectiveness of the Integrated Management System.

This policy will be communicated across the organisation, made available to relevant interested parties, and reviewed annually for continued suitability.

Dean Harley

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Chief Operating Officer

July 2026

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